



Fax to:

Control Techniques - Americas LLC

Americas' Service Center

359 Lang Boulevard

Grand Island, NY 14072 USA

Ph: 716-774-1193 Fax: 716-774-8327

Repair Analysis Report

Sold to:

RMA #: 767622

Line #: 1

Ship to:

Page 1 of 2

☐ Warranty Exchange

☐ Emergency Breakdown

☒ Customer Repair

☐ Warranty Confirmed

PO #:

Drive Part # In: BA3401

Drive S/N # In: 4245729001

Entry Date: 2/19/2010

Received Date: 2/23/2010

Repair Date: 3/1/2010

Part Ship Via:

Original Problem Description:

NOT KNOWN

Report #:

Batch #: 0911

Initial Status: Externally Induced

S/W Level In: 1.04.00

S/W Level Out:

Pri. U.A.: Externally Induced

Pri. PCB Anal: Externally Induced

Sub. PCB Anal: Short Circuits

Board Ser. #:

Repair Description:

UNIT WAS BEING USED IN AN UNPROTECTED ENVIRONMENT
CAUSING CORROSION ON THE POWER BD. THE CORROSION
LED TO ARCING BETWEEN TRACES CAUSING THERMISTOR
FAILURE AND HF28 FAULTS.
UNIT NEEDS NEW UT35 BD AND INTERNAL COOLING FAN

EVALUATION FEE: \$320.00

OR

REPAIR/REFURBISH FEE: \$1020.00

We appreciate your business!! Please call if you have any questions.



**CONTROL
TECHNIQUES**



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Repair Analysis Report

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RMA #: 767622

Line #: 2

Ship to:

Page 2 of 2

☐ **Warranty Exchange**

☐ **Emergency Breakdown**

☒ **Customer Repair**

☐ **Warranty Confirmed**

PO #:

Drive Part # In: BA3401

Drive S/N # In: 2071601145

Entry Date: 2/19/2010

Received Date: 2/23/2010

Repair Date: 3/1/2010

Part Ship Via:

Original Problem Description:

NOT KNOWN

Report #:

Batch #: 0716

Initial Status: Externally Induced

S/W Level In:

S/W Level Out:

Pri. U.A.: Externally Induced

Pri. PCB Anal: Externally Induced

Sub. PCB Anal: Open Circuits

Board Ser. #:

Repair Description:

UNIT WAS BEING USED IN AN UNPROTECTED ENVIRONMENT CAUSING CORROSION ON THE POWER BD. THE CORROSION LED TO ARCING BETWEEN TRACES CAUSING THE INPUT BRIDGE RECTIFIER TO OPEN. UNIT NEEDS NEW POWER BD AND COOLING FANS.

EVALUATION FEE: \$320.00

REPAIR/REREFUBISH FEE: \$1020.00

We appreciate your business!! Please call if you have any questions.



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