

Logged in as: Marshall Mills

Search by Product 

All

Search by Category 

General

Search by Keyword [Search Tips](#)

Ulc driver install

Search

Search By

Phrases

Powered by 

<b>ID</b> 42689
<b>Products</b> <a href="#">Communications and Network Products</a> <a href="#">Data Highway 485 (DH-485)</a> <a href="#">USB</a>
<b>Category</b> <a href="#">General</a>
<b>Date Created</b> 09/05/2007
<b>Last Updated</b> 03/11/2008
<b>Access Level</b> Everyone

## FTDI FT8U2XX Is Displayed When Installing A Driver For A 1747-UIC Question

If **Driver** (FTDI FT8U2XX) for a 1752-L24BBB Smart Guard device is already in computer, then when attempting to install a **Driver** for a 1747-UIC device in computer, the **Driver** for the **UIC** device will not be recognized by the operat

### Answer

Very Important:

1. To install a **Driver** for a 1747-UIC device, you must be logged onto com Administrative Rights.
2. A **Driver** for 1747-UIC device can not be installed from a computer's de **Driver** resides on a computer's desktop, copy the **Driver** to a memory s or a folder created on the hard drive and install it from there.



Print Answer



Email Answer

To install the **Driver** for the 1747-UIC device:

1. Select " START " on the computer's desktop, Settings> Control Panel> Sy
2. On the "System Properties" dialog box click the "Hardware" tab.
3. On the "Hardware" tab click the Device Manager button.
4. In the Device Manager window, expand the "Universal Serial Bus Contro
5. Right click on "FTDI FT8u2XX" and on the properties dialog box, click th button then, browse to where the **Driver** is located for the **UIC** device ; for **UIC** device.

Note:

Installing the **Driver** for the 1747-UIC device may require installing it multipl

Check to see if a "Smart Guard USB **Driver**" is displayed in "Add / Remove Pro

1. Select START on the computer's Desktop.
2. Select Control Panel > Add / Remove Programs.
3. If a "Smart Guard USB **Driver**" is displayed in "Add / Remove Programs" |
  1. Remove or uninstall the **driver**.
  2. Disconnect the 1747-UIC device from the computer.
  3. Shut down (do not restart) the computer.
  4. Reconnect the 1747-UIC device to the computer.

5. Turn the computer back on.
6. The "Found New Hardware Wizard" should appear on the compute
7. Select the appropriate boxes on each screen to **install the Driver** device from the proper location.

#### DISCLAIMER

This knowledge base web site is intended to provide general technical information on a particular subject, not an exhaustive treatment of such subjects. Accordingly, the information in this web site is not intended for use in application, design, software or other professional engineering advice or services. Before making any action, which might affect your equipment, you should consult a qualified professional advisor.

ROCKWELL AUTOMATION DOES NOT WARRANT THE COMPLETENESS, TIMELINESS OR ACCURACY OF THE DATA CONTAINED IN THIS WEB SITE AND MAY MAKE CHANGES THERETO AT ANY TIME AT ITS DISCRETION WITHOUT NOTICE. FURTHER, ALL INFORMATION CONVEYED HEREBY IS PROVIDED "AS IS." IN NO EVENT SHALL ROCKWELL BE LIABLE FOR ANY DAMAGES OF ANY KIND INCLUDING INCIDENTAL, CONSEQUENTIAL, LOSS OF PROFITS OR DAMAGE, EVEN IF ROCKWELL AUTOMATION HAS ADVISED ON THE POSSIBILITY OF SUCH DAMAGES.

ROCKWELL AUTOMATION DISCLAIMS ALL WARRANTIES WHETHER EXPRESSED OR IMPLIED IN THE INFORMATION (INCLUDING SOFTWARE) PROVIDED HEREBY, INCLUDING THE IMPLIED WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE, MERCHANTABILITY, AND NON-INFRINGEMENT. Note that some jurisdictions do not countenance the exclusion of implied warranties; thus, this disclaimer may not apply in all jurisdictions.

Copyright © 2006-2008 Rockwell Automation. All rights reserved.

[Notify Me by Email if this Answer is Updated](#)

#### File Attachments

-  [Document.rtf](#)
-  [1747-IN063B-EN-P.pdf](#)

#### How well did this answer your question?

100%  75%  50%  25%  0% [Submit Rating](#)

[Back to Search](#)