

# ML440 & Initial AP20 Setup Help Guide For SL1100



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## **Document Description**

This document is to provide a quick reference for the basic installation and set up of a single AP20 with ML440 Handsets. This document is not intended to replace the SL1100 Features & Specifications Guide, SL1100 Hardware Manual, ML440 and AP20 System Installation Manuals, or the ML440 User's Guide. For more detailed information please refer to these manuals which may be downloaded from www.necntac.com .

## **Network Diagram**





## ML440 & AP20 Hardware View

The NEC ML440 consists of the AP20 access point and the ML440 handset shown below. The AP20 is powered by POE (802.3af) ONLY, receives its initial IP Address via DHCP.



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Front View





AP20 Base Station Front and Back View



## ML440 & AP20 Facts & Service Conditions:

- ML440 will support ACD. (V1.5 or higher)
- The AP20/ML440 is not supported behind NAT routers.
- The maximum number of ML440 Handsets that can register to one AP20 Access Point is 30.
- The maximum number of ML440 Handsets supported in one SL1100 system is 64.
- The maximum number of AP20 Access Points supported on one SL1100 is 40.
- In a multicell system each AP20 supports up to 8 simultaneous voice paths.
- In a single base (AP20) system the AP20 supports up to 10 simultaneous voice paths
- The ML440 and AP20 system uses NEC i-SIP for SL1100.
- The ML440 and AP20 system supports the G.711 CODEC only.
- The ML440 Handset does not support the Live Monitor feature.

• The line keys on the ML440 correspond to Line Keys 1-4 in PRG 15-07-01 or 15-13-01 and 15-13-02 for that phones extension number.

- The three dedicated Soft Keys are predefined depending on the state of the call.
- The ML440 will follow the ring no answer timing whenever the ML440 handset either is turned off or is out of range of an AP20.
- The ML440 does not support Peer-to-Peer.
- The AP20 can only be powered using Power over Ethernet (PoE) 802.3af.
- The ML440 and AP20 system software is upgraded over-the-air direct to handsets and access points.
- The ML440 and AP20 system supports seamless roaming between Base Units.
- The ML440 and AP20 system are not supported for use with Desktop Suite.
- The ML440 and AP20 system cannot be used on multiple SIP servers at the same time.
- The ML440 does not support voice announce calls. If the SL1100 is set to voice in PRG 20-02-12
- then each phone should dial use access code 723 to set the phone to ring on internal calls. The
- ML440 should also be put in their own class of service with PRG 20-08-11 enabled.
- The AP20 can be factory defaulted by pressing the small button on rear side until the Status light turns red.

Please refer to the SL1100 Features & Specification Guide under the "IP Multiline (SIP) – ML440" section for a list of features that are supported for the ML440 Handsets.



## Programming & Setup

From default an IP address can only be assigned to the AP20 via DHCP. This is best acquired from the customer's existing DHCP server on the LAN the AP20 will be installed. However This can be done with the built in DHCP server on the SL1100 (10-13-01) or by using a 3<sup>rd</sup> party application such at Tftpd32. Once the AP20 has an IP address the status light will be a steady green.

(Note: If more than one DHCP Server on the same LAN can result in Network wide issues such as duplicate IP Address. Be sure no other DHCP servers exist before turning on the built in DHCP Server in program 10-13. System reboot required before changes to 10-13-01 goes into effect.)

2. Take a ML440 handset and press the following.....

key followed by \* 4 7 \* you should then see something like the

IP Search MAC: 00:08:7B:07:E1:13 IP: 172.16.1.101

Take note of the IP address and access this from a browser on the same network.

3. Once connected you will be prompted for a login and password. The default is "admin" and "admin". The user name and password can be changed from the "Web Security" option within the AP20.



4. You will be taken to the Home/Status screen. Select "Management" from the side menu.



NEC	Front	foyer area
Home/Status	Management Settings	Base Station Name allows you to label the individual AP's for ease in location and troubleshooting.
Extensions	Base Station Name:	Front foyer area
Servers	Configuration server address:	(
Network	Management Transfer Protocol:	TFTP
Management	Upload of SIP Log:	Disable 💌
Firmware Update	Trace Server: Trace Server IP-Address:	Disable 💌
Country	Syslog Server IP-Address:	
Web Security	Syslog Server Port:	514
Central Directory	Syslog Level:	Normal Operation 🛛 👻
	The other options on this page are for trouble shooting only and can be left at default.	

5. From the side menu select the option "Servers" to add the SL1100 IP Address.

<u>Server 1</u> : 172.16.0.10:5080			Enter the IP address from
SIP Server:	172.16.0.10:5080		10-12-09 along with: 5080. The Registration time(s)
Reregistration time(s):	300		should be left at default. DTMF Signaling should be set
DTMF Signalling:	SIP INFO		to <i>SIP INFO</i> to follow i-SIP signaling.
	G711U G711A		The Codec Priority must be left at <i>G711U</i> as this is all that is supported at this time.
Codec Priority:	6720	-	



6. Select "Extension" from the side Menu then the "Add Extension" link.

E	<mark>Serv</mark> 172.16 Serv	nsion <u>ver 1</u> 	<b>15</b> L: 080 L:					
		Idx	Extension	Display Name	IPEI	State	FW Info	FWU Progress
	Ther	e are c	urrently no ext	ensions for server 1				
	Add e	extensi	ion					

#### Adding a Station when SL1100 Registration Type set to "Plug and Play" (Default)

By Default the SL1100 has IP Telephone Registration Mode set to "Plug and Play" as seen in program 10-46-01:

10-46: DT700 Serv	er Information Setup
01 - Register Mode	Plug and Play 🔻

7.

Add extension		If the SL1100 is set to Plug and Play in 10-46-01, no	Ma
Extension:	Ext001	entries are needed in the	Th
Authentication User Name:	necsipuser	"Add extension" boxes. Simply click the "Save"	alle ba
Authentication Password:		button.	un
Display Name:			nu (de
Server:	Server 1: 172	2.16.0.10:5080 🔽	
	Save	Cancel	

ke sure the ext numbers are igned in the SL1100 (11-02). e system will automatically ocate the ext numbers to the ndsets, starting with the first equipped port above the port mber assigned in 10-46-10 fault =1).





20-09-05 and this will prevent the ML440 user from dialing the Voice Call access code (default 721, prog 11-11-15)



#### Adding a Station when SL1100 Registration Type set to "Manual or Automatic"

12. Some systems may already be configured for Manual or Automatic Registration Types in program 10-46-01:

10-46: DT700 Server Information Setup		
01 - Register Mode	Manual	

If this is the case the ML440 sets can be assigned with the following procedure:

Within PCPro go to the Filters Options Tab > IP Phone List and select the ML440 Extensions you intend to bring online.



13.

14.

Go to **15-05-27** and assign a unique Personal ID Index to each of the extension.

In 84-22 assign a **User Id** and **Password** for each of the personal ID Index numbers assigned in step 13.

	27 - Personal ID Index	
84-22: D	T700 Logon Informa	ation
Personal ID Index	User Id	Password
001 Pat		133
002 Paul		134
003 Jared		135

15-05: IP Phone Basic Setup

Extension 133: IP\* - STA 133 - 0.0.0.0 - Port 033

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#### 15.

Network Settings		
SIP/RTP Settings	;	
Local SIP port:	5060	
SIP ToS/QoS:	0x68	
RTP port:	50004	
RTP port range:	40	
RTP ToS/QoS:	0xB8	
SIP registration mode:	Static 🖌 🔽	

Browse into the AP20 and perform steps 1~5 (pages 2 and 3 of this doc). Then select Network from the side menu to access the Network Settings.

Go to the SIP/RTP Settings and change SIP registration mode: to Static

Go back to the **Home/Status** page and select the **Reboot** button at the bottom left side of the screen. Allow the AP20 to reboot and come back online.

16.

After logging back into the AP20 select the **Extensions** option from the side menu and the click on **Add extension**. Enter the extension number along with the **User Name** and **Password** previously assigned in **84-22** in step 14

Add extension	
Extension:	133
Authentication User Name:	Pat
Authentication Password:	•••
Display Name:	
Server:	Server 1: 172.16.0.10:5080 💌
	Save Cancel

17. Finally follow steps 8 through 11 on page 8 of this doc to complete bringing the handset on line.

#### Additional Programming for ML440 Extensions

With the ML440 online programming of the handset is like any other deskset. The ML440 can have key programming for up to 16 keys but only the first 4 can be accessed. (**Program 15-07**)

As the station is in another COS do not forget to enable the other stable options such as receiving Caller ID (**20-09-02**) and Sending caller ID (**20-08-13**).

You should also enable **15-05-28** "Additional Information" for all ML440 Extensions so it can receive Additional Caller ID Info. Programs **15-02-13** & **15-02-34** should also be set to Extension/Trunk Mode which should be the default setting.