







Standard Compliances for PABX

Support for T1 /E1 both for Trunk / Routing to Agent

Supported Audio Modes on E1/T1: CAS, CCS

Framing: AMI, B8ZS, and HDB3

E1 ISDN PRI / E1 ISDN EURO PRI (NET3 for BRI and NET5 for PRI)

SIP RFC 3261

Also clarify the following

1. All incoming calls to the call center allocated numbers should be routed from Ericsson PBX to Call centre server.
2. Agents will make calls from Call centre server. And Ericsson should provide outbound gateway pass.
3. Extension to Extension mapping has to be done between Ericson PBX and Call Centre server for transferring of calls by agents.
for that PBX Vendor should provide all details of extensions.
4. The PBX should provide a PRI Line for connectivity between PBX and Call centre server.

These are specification requested by call centre vendor

Let us know our BP 250 having these specifications

And if not, What is the possibility to implement this setup