

VM 8000 In-mail Assignment

Programming Procedure

To install the In-mail CF into an existing system, you must first shut down the system. Turn off the power switch on the cabinet and remove the CPU blade. Install the VM-21 daughterboard on to the CPU blade. Reinstall the CPU blade, then, install the In-mail CF. Restore power to the system. The In-mail requires licensing to function. Make sure that the appropriate license has been installed before attempting to program the VM. Log on to the system using PCPro for the SV8100. Select the communications option on the top bar. Then select the feature activation option. Scroll through the feature list and verify the In-Mail licenses. In our example, we have a 4 port In-mail license. Our pilot number will be 200. The port numbers will be determined after the chip has been installed and the VM was recognized by the system. Perform a full download of the database. Save the current configuration to a file on you maintenance PC. This can be used to restore the system to the original configuration if necessary. Refer to the In-Mail system manual for more detailed feature set up.

PBX Assignments

Memory Block

Definition

47-01-17

Scroll to and select the in-mail ports.

10-09-01

Verify that at least one resource is set to **ICM/TRK** or **COMMON**.

11-07-01

Set TEL Group Pilot **64** to **200**. DO NOT use Group 1. All extensions default to Group 1.

Search MB **15-03-01** to find the VM In-mail extensions. The system will create more extensions than what you are licensed for. This is due to the 60 day “Try-it-and-buy-it” option. Place the unused extensions into a group that no other extensions will use, such as group 60. By doing this, you will not have an issue when the 60 day timer expires.

15-03-01

Set the in-mail extensions to **DP**.

15-03-03

Set the same extensions to **special**.

16-02-01

Assign the VM extensions to group **64**.

16-02-02

Assign priorities **1~4** to the VM extensions.

16-01-01

Set the group 64 name to **VM HUNT**.

16-01-10

Set group 64 to **BUSY/NO ANSWER**.

45-01-01

Set to group **64**.

Upload the modified database to the system. When completed, log out of the system. Shut down the system using the power switch on the front of the cabinet. After ~30 seconds, restore power. When the system is back up test the pilot number for proper functionality. The soft keys on the terminals should show the VM functions. At default, the first extension, 101 is set as the VM administrator. The soft keys on that phone should show manager options. At default, extensions 101 ~ 164 have mailboxes assigned.

Enable additional Mailboxes

47-02-01 = Mailbox Type

Enter 1 to enable a subscriber mailbox.

47-02-02 = Mailbox Number

Select the extension number to MB number.

Usually mailbox 1 = 101, 2 = 102, etc.

Enable Auto Attendant to Answer Outside Calls

At default, all calls are answered by Call Routing MB 1 and Dial Action Table 1. Table 1 is set for M-F 8:30 to 5:00 PM. Dial Action Table 1 has 0 set for the operator (defaulted to extension 101). Dial * plus an extension to leave a quick message. Dial # plus an extension to remotely log on to a mailbox. Dial an extension, or wait to be transferred to an operator.

22-02-01 = Set up trunks as DIL

Assign type 4 to each trunk for each mode.

22-07-01 = DIL assignment

Point each trunk to the pilot number 200.

Delay Answer

To use the VM as a back up answering position, set MB 22-07-01 to normal, set MB 22-08-01 to 102. This allows DIL/IRG No Answer to delay ringing the VM group until a timer in MB 22-01-04. The default is set to 0 sec.

Every effort was made to ensure content accuracy. If you detect any errors in this guide, please use the contact us button on the main page and inform us so we may verify and make corrections. This guide is intended to be just that, a guide. It is not intended to teach the novice how to program the system. There is no substitute for a trained experienced technician. If you have any reservations about using this guide then please contact an authorized NEC vender for assistance.