



RELEASE NOTES

Mitel 5603, 5604, 5607 and
DT390, DT690/DT692, DT413/DT423/DT433
Version 4.3.16

RELEASE NOTES

Mitel DECT handsets version 4.3.16

GENERAL

Version 4.3.16

Software name: 5603_v4.2.16.pkg, 5604_v4.2.16.pkg, 5607_v4.2.16.pkg
DT390_v4.3.16.pkg, DT69_v4.3.16.pkg, DT4_v4.3.16.pkg

Release date: May, 2015

Purpose of the release

This is a maintenance release for Mitel. It supports all versions of the Mitel DECT handsets 5603, 5604, 5607 and DT390, DT690/DT692, DT413/DT423/DT433.

Description of changes relative to version 4.2.5/4.2.7

Corrections

NCR

Parameter for Message indication during call is missing in DT690

Components: DT690
NCR/CR: 25835

Background:

The default behavior of message indication during call was changed in an earlier version. For DT692 it is possible to manually configure the behavior with a parameter, but for DT690 that parameter is missing.

Solution:

Parameter "Settings->Sounds and Alerts->Message alert during call" is now available for DT690 as well.

Cannot combine Erase Option and User Response in Interactive Message

Components: 5604 5607
NCR/CR: 23502

Background:

The Interactive Message functions *erase* and *user response* can't be combined in the same option. Random characters is shown for the user prompt text when opened. Sometimes it even causes the handset to restart.

Solution:

Corrected text in user prompt to no longer show random characters when combine Erase option and User response.

Handsets can't join the PTT call

Components: 5604 5607 DT4X3
NCR/CR: 24273

Background:

It was not possible to join a PTT call in software version 4.2.5.

Solution:

Handsets can now once again join a PTT call.

Wrong writing language offering in 5603/DT390 on * key

Components: 5603 DT390

NCR/CR: ASCOM-114

Background:

It is only possible to select one of the 11 menu languages as writing language, by pressing the * key, when searching/editing in Contacts e.g.

It should be possible to choose between all 19 writing languages.

Solution:

All 19 languages are now always available to select as writing language.

Strange behavior on key lock during call/PTT

Components: 5604 5607 DT4x3 DT69X

NCR/CR: CSE-34

Background:

When in a call (ordinary or PTT) and having Automatic key lock set to On, and you by mistake press any locked key you cannot mute/un-mute the mic or adjust the volume in quite a while.

Solution:

Side buttons are now no longer blocked when the keypad is locked.

Translation error

Components: 5603 DT390

NCR/CR: 25044

Background:

The missed call dialogue in the handset has a translation error in Dutch.

When there is a missed call the display shows "Gemiste Oproenp(en)", it should read "Gemiste Oproep(en)".

Solution:

Updated the missed call popup dialog for language *Nederlands*.

DT390: Absence settings are lost after upgrade.

Components: DT390

NCR/CR: 25155

Background:

After handset upgrade the Absence menu is not seen on DT390. DT690 does NOT have this problem.

Solution:

Corrected an incorrect removal of the absence menu.

Bad speech at handover in calling state before speech

Components: All Products

NCR/CR: MITEL-4

Background:

When the handset makes a handover between two base stations before speech is connected, the calling tone or dial tone turns bad. The sound remains bad even after the call has been answered (at speech), and also after another handover. Signal strength and signal quality is excellent.

Solution:

Corrected distorted sound during call.

Missing menu item on DT390 and 5603

Components: 5603 DT390

NCR/CR: MITEL-3

Background:

It is possible to set automatic key lock parameter to "On except calls" via WinPDM or Device Manager, but the option is missing in the "Automatic key lock" menu for the handsets.

Solution:

Correction of available options in the Key lock menu. These handsets now has the same alternatives for the automatic key lock functionality as other DECT handsets; "On", "Off", and "On except calls".

Other corrections

Handset login failure after subscribed unsuccessful to other system

Components: All Products

Background:

Handset cannot log back automatically with old extension on subscribed system after subscribed unsuccessful to other system.

Solution:

After an unsuccessful subscription the handset will relock to old system if there is any present.

New functionality/enhancements

CR

Cisco Shared Line - Remote resume

Components: 5604 5607 DT4X3 DT69X

NCR/CR: 25535

Background:

When two or more devices share the same line, it shall be possible to resume a call that has been put on hold on another device.

Solution:

Added functionality to resume a call that was put on hold on another device that shares the same line. Requires IP-DECT version 8.0.0 or later.

New BT headset - Plantronics Voyager Legend

Components: 5604 5607 DT4X3 DT69X

NCR/CR: 25551

Background:

Add support for Bluetooth headset Plantronics Voyager Legend.

Solution:

Support for Plantronics Voyager Legend plus various Bluetooth stability fixes.

New Feature

New Mitel logotype

Components: 5604 5607 DT4X3 DT69X

Background:

A new logotype has been created for Mitel (merge of Astra and Mitel). Update the startup image for the handset.

Solution:

New logo for white or blue background, depending on theme.

Limitations

It is not possible to use an emergency number which starts with a number sequence that corresponds to an already existing emergency number; e.g. 1234 can't be used as another emergency number when 123 is used as an emergency number. Aside from this, the same limitations as for software version 4.2.5/4.2.7 apply.

Compatibility info

This software version supports all versions of the 5603, 5604 and 5607 handsets and DT390, DT690/692 and DT413/DT423/DT433 respectively.