

Alarm Sensor (DK40i and DK424 only)

Both the PIOU and PIOUS option interface PCBs have a sensor that can be connected to a customer-supplied alarm system. If the alarm is activated, the sensor triggers a loud alert tone to all digital and electronic telephones. Any station programmed with an **Alarm** button can turn off the alert tone.

Alternate Answer Point

Users can answer a transferred outside line call from any station that has the **Line** button or a Secondary [DN] for the destination station.

Amplified Conference Interface

Provides interface for a customer-supplied amplifier to improve low volume levels due to losses on some CO lines. The amplifier is not dedicated to certain CO lines (it is shared by all CO lines) and automatically connects to calls that include two CO lines: for example, DISA, conferencing and external call forward.

This amplifier provides a louder sound level on these types of calls and requires two circuits on a PEKU or PESU PCB installed in the Strata DK per amplifier. A maximum of two (DK40i) or four (DK424) amplifiers per system can automatically connect to any two CO line conference. This feature is available for the Strata DK40i and DK424.

Auto Attendant (Built-in)

The built-in AA feature acts as an operator that automatically directs incoming calls to stations. Strata DK provides a built-in AA feature via optional feature upgrade keys: QKYS (DK14), KKYS (DK40i), RKYS1~3 (DK424).

Callers who dial in to assigned Strata DK AA lines can receive a dialing prompt menu, such as, "Dial 5 for Sales, dial 6 for Tech Support." When the caller dials the digit, the call routes to a [DN], ACD group, or Distributed Hunt group (assigned in system programming).

AA can be programmed to answer CO line calls immediately or with a delayed ring option. AA can pick up unanswered calls that ring for either 12 or 24 seconds at selected stations. An unlimited number of CO lines can be assigned for built-in AA. Built-in AA applies to loop and ground start CO lines only; it does not answer Tie or DID line calls.

Built-in AA enables access to outgoing lines via DISA, which should be security protected with account codes and/or a DISA security code.

The AA feature requires customer-provided digital announcement device(s) and optional QRCU3 (DK14), K5RCU (DK40i) or RRCS (DK424) tone receiver PCBs. Callers can be connected to one digital announcer simultaneously. One DTMF receiver is needed per caller.

- ♦ **DK14** enables up to three caller connections
- ♦ **DK40i** enables up to five caller connections
- ♦ **DK424** allows up to 24 caller connections

Auto Attendant is licensed by Dytel, Inc. under United States Patent No. 4,975,941.

Automatic Call Distribution (ACD) (DK424 only)

With an optional feature upgrade key (RKYS2~3) connected to an RCTU processor, stations in the DK424 can be arranged in ACD groups. Such an arrangement enables incoming calls over a CO line to be distributed among a group of ACD Agents. This is ideal where a number of staff members receive the same type of calls, since calls can be automatically distributed.