Call Waiting	Two tone bursts notify you that a call is waiting while you are on a call. (Tones feature must be on)
	1. Press LINK then dial 9 to answer the waiting call (your call already in progress is automatically held).
	2. Press LINK then dial 9 to alternate between the two calls (see Alternate Line feature).
Conference	The Conference feature lets you establish a three-way conference between yourself, one outside call and one inside call. (If your set is allowed access to a Line Pool, you can conference yourself with two other outside calls.)
	1. Call the first person (or the first person may have called you).
	2. Press LINK then dial 9 (the first call is automatically put on hold).
	3. Call the second person (or the second person may have called you).
	Note: If your set is allowed access to a Line Pool, dial its access code to get an outside line to call one of the conference parties.
	4. Press LINK then dial 3 to complete the three-person call.
If Busy or No Answer	1. If the second person called is busy or there is no answer, hang up the receiver.
	2. To return to the first call, lift the receiver and press LINK then dial 1 7 .
Consultation	1. Press LINK then dial 9 to alternate between the two lines.
	2. Press LINK then dial 3 to complete the three-person call.
Dropping conference	1. Press LINK then dial 9 to access a party.
	2. Hang up. To talk to the remaining person, lift the receiver and press LINK then dial 1 7 .
Ending a conference	1. Hang up the receiver.
Transferring a Call	1. Establish a conference call, see Conference Feature.
	2. Hang up the receiver. The call is automatically transferred.
	The transfer feature allows you to transfer a call to another party on the Norstar system. One of the two remaining parties must be inside the Norstar system.