

A work around for those who can no longer access the web pages for the BCM phone system with this type of error:
This site can't provide a secure connection XXX.XXX.XXX.XXX uses an unsupported protocol.
ERR_SSL_VERSION_OR_CIPHER_MISMATCH

Unsupported protocol

The client and server don't support a common SSL protocol version or cipher suite.

The BCM's web component uses TLS1 protocol from the web browser, TLS1.1 and up is the newer technology so the TLS1 is no longer supported on Chrome, Edge or others.

While it still works with IE11 on Windows, IE11 will no longer be supported on Windows 10/11 come June 2022.

TLS1 still works with the Waterfox or Firefox browsers, including the Apple MAC versions.

You maybe prompted to enable TLS1 during installation, if not:

To enable TLS1 (they both use the same platform):

-Open the browser

-in the address bar type **about:config** and press **enter**, click **accept and continue** button

-In the search box, type **security.tls.version.enable-deprecated** and click **enter**

-You will see the value in the middle, it will say **False**, change it to **True** by using the toggle button at the far right, second from last.

-Restart the browser and test <http://BCM-IP-ADDRESS/callpilotmanager>

Tip: Open both Callpilot Manager and Mailbox Manager when you open the browser

-In the browser go to <http://BCM-IP-ADDRESS/callpilotmanager> you don't have to log in

-Open a new tab and go to <http://BCM-IP-ADDRESS/mailboxmanager> you don't have to log in.

-At the far right click on the 3dash **menu icon**

-Click **Settings**

-Click **Home**

-Beside **Homepage and new windows** choose **Custom URL's** from the drop down menu

-Click on **Use Current Pages**

-Close the **settings tab**

-Close and re-open the browser

Now every time you open the browser you will get both tabs opening CallPilot Manager and Mailbox Manager login pages:

